



IPCSA Customs Webinar

Customs Process Flow in the Digital World

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„**What** is the role
of **Customs?**“

RISK MANAGEMENT

→ Core Mandate Customs

- Safety & Security
- Protecting society
- Prosperity of society
- State revenue
- **Trade facilitation !**





„The **INCREASING**
demand of **TRADE**
FACILITATION vs.
other tasks of the
CORE MANDATE!”

→ Trade / Industry ?

- 24/7 principle
- On time / sequence delivery
- Saving costs and resources
- Burdenless
- Trusted partnership





„**DIGITALISATION** and
the **CHALLENGES** for
Customs and Trade“

→ Challenges =

- Legal framework
- Quality of data
- Harmonisation
- Cross-border exchange
- Network ← →



„Let´s think about the way forward → **INITIATIVES** and **APPROACHES!**“



→ Processes

- Single Windows
- E-commerce
- Trusted trade lanes
- Pre-clearance
- Community systems as a key partner
- **Organisational re-design**





„Give
TECHNOLOGY
the **RIGHT**
attention“

→ Technology

- Blockchain ?
- AI
- Robotics
- Data pipelines
- Mobile devices
- Drones
- **Technology is not the key for everything!**





„Efforts in the EU =
ELECTRONIC Customs“

→ EU perspective

- Policy = UCC + WP
- General planning tool = MASP
- EU vs. National level
- IT initiatives in practice → eg ICS2; EU Customs SW; IOSS





„What is at the end
IMPORTANT to
mention?!“

→ Important observations

- Share + cooperate
- Community approach is the key
- Link data flows with processes
- **Link existing solutions vs. replacement**
- Best practice vs. Concept thinking
- Implementation in a phased approach
- Is every technological trend fitting your needs?



Thank you for your attention!



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